Information for professionals

Who we are and what we can do for you
The Neurology MDT and clinic is held every eight weeks at LOROS in partnership with the University Hospitals of Leicester NHS Trust (UHL), for patients who have progressive neurological conditions with specialist palliative care needs.

What happens at the clinic?
Clinical focus includes holistic assessment, psychological support, carer support and non-motor symptom management. Advance care planning is very important for patients who may later face cognitive changes and for some patients this may include the development of an emergency health care plan. Referrals to other services and the wider MDT will be made as required.

How do I refer patients to the clinic?
Patients can be referred using the form available on the LOROS website or by letter.

The referral criteria have been developed from the ‘End of Life Care in Long Term Neurological Conditions Guidance’ published in 2010, and the patient’s needs should include at least one of the following:

- swallowing problems- including decisions about assisted nutrition (SLT referral must have been made)
- recurrent infections
- marked decline in physical status
- first episode of aspiration pneumonia
- cognitive difficulties
- significant weight loss
- significant complex symptoms

If deemed appropriate the patient may also be referred to other hospice services, including day therapy and home visiting.

Useful contact numbers:

LOROS switchboard / Advice line
(0116) 231 3771

Neurology CNS
Leicester General Hospital Switchboard 0300 3031573

Social Services
Leicester City
(0116) 454 1004

Leicester County
(0116) 305 0004

Rutland
(01572) 722 577

Long Term Conditions Team
SPA 0300 3001000

Age UK Leicestershire and Rutland
(0116) 299 2278

Patient Information and Liaison Service (PILS) (UHL)
0808 178 8337

Macmillan Information Centre
(0116) 258 6189

CLASP- The Carers’ Centre
(Leicester City and Rutland)
(0116) 251 0999

Leicestershire Support for Carers
0845 689 9510
In case of comments or complaints, please contact:
Chief Executive, or
Director of Care Services
LOROS, Groby Road, Leicester
LE3 9QE

or, Care Quality Commission, East Midlands Office, Citygate, Gallowgate, Newcastle Upon Tyne NE1 4PA

Alternative language copies available
If you would like this information in another language or format, please contact the Patient Experience Lead PA on (0116) 231 8435