Previously known as the Family Support Service, staff were employed to visit patients in their own homes, to provide companionship, reduce social isolation and offer respite to carers and families. The service was reviewed in 2013; and evaluation showed that it was making a positive impact on patient and carers lives. In 2014 it was remodelled as the Home Visiting Service with volunteers providing support to patients and families.

**PHYSICAL**
Referrals made for patients to OTs/physios/speech and language team and for equipment

**EMOTIONAL**
Giving carers and families a break, to recharge their batteries and give them emotional resilience

**ENVIRONMENTAL**
Risk assessments in the home to reduce risks/hazards for patients and families

**INTELLECTUAL**
Supporting patients to engage in their hobbies and interests

**FINANCIAL**
Supporting patients and families in applying for grants to help support them

**SPIRITUAL**
Volunteers are matched with patients according to their preferences and what makes them both tick

**SOCIAL**
Providing company and conversation and supporting patients to go out into the community

**EMOTIONAL**
Giving carers and families a break, to recharge their batteries and give them emotional resilience

Approximately 850 patients visited since 2014

“Wonderful man. He is our very own angel.”

“Of all the people that visit to help us at home, she makes the biggest difference.”

70 volunteer visitors trained and visiting

Of all the people that visit to help us at home, she makes the biggest difference.

Wonderful man. He is our very own angel.

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Loros Volunteer Home Visiting Service...More than just a sitting service